



Appendix A3
Approved Subprocessors as of 07-06-2024

Approved Subprocessors - EWR

Subprocessor	Company location / legally based	Contact	Purpose
Viber Bots API	Viber Media S.à. r.l. 2, rue du Fossé L - 1536, Luxembourg	dpo@viber.com	Integrated Chat Conversation
DeepL	Maarweg 165, 50825 Cologne, DE - Germany	privacy@deepl.com	API - Pro Version (optional) free text translation
Pusher	Message Bird B.V. Trompenburgstraat 2c 1079TX Amsterdam, NL - Netherlands	pdaprotection@pusher.com	API
Sendinblue/Brevo	Sendinblue GmbH 106 boulevard Haussmann, 75008 Paris, France	dpo@brevo.com	Mailing provider
Pelican BV	Pelican BV Grauwpoort 1, 9000 Gent, Belgium	niko@pelican.com	Data Integration



Approved Subprocessors – 3rd Country Headquarters

Subprocessor	Company location / legally based	Contact	Purpose
Whatsapp Business API	WhatsApp Ireland Ltd. 4 Grand Canal Square, Grand Canal Harbour Dublin 2, Dublin, IE-Ireland	https://www.whatsapp.com/contact/forms/3022366361353546/	Integrated Chat Conversations
AWS Amazon Web Services	Amazon EU S. à r.l. (Société à responsabilité limitée), 38 avenue John F. Kennedy, L-1855 Luxembourg	https://aws.amazon.com/de/privacy/support/?nc=sn&loc=0	Data Storage & Processing
Google Analytics	Google Ireland Ltd. Gordon House, Barrow St, Dublin 4, D04 E5W5, Ireland	Google Ads Data Protection Terms Troubleshooter - Policies Help	Analyse Website, Heylog App
Hubspot	Dublin (European HQ) 1 Sir John Rogerson's Quay, Dublin 2, Ireland	privacy@hubspot.com	CRM
Slack	Slack Technologies Limited Salesforce Tower, Dublin, Ireland	privacy@slack.com	Internal communication